7421 Elm Road

Bangor, Maine

November 2, 2021

Dear Mr. Gupta

I am writing this letter to express my deepest thanks to you and your staff for locating and returning my daughter Julia’s hearing aid. I know that you work long and hard days at your auto-wash and for you to take time to search for such a tiny device means the world to us.

Julia lost her hearing in a bike-riding accident when she was barely six years old, and it was an uphill battle to manage to pay for her surgery to help her regain some of her hearing. The last couple of days were really hard on her, but now that we have the aid back, she’s nothing but smiles and skips.

As a long-standing customer of your establishment, I’ve always been partial to your service and attention to detail. However, now you’ve gained a free promoter for life! Be sure that I will recommend your auto-wash to every person I meet who needs their car cleaned.

If you wouldn’t mind, I would be very happy to invite you and your crew a round of coffee or refreshments when you consider it appropriate. And feel free to contact me if I can ever be of service to you.

Thank you for giving her smile back to my daughter.

Yours sincerely,

Alfredo Muriel