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| **Edel’s Fashion**1691 Small Street, New York, NYTel.: 056 6635 097www.edelsfashion.com |
| **STATEMENT** |
| New York, February 13, 2023Dear Edel's Fashion Community,One of the main values of our company is commitment. We are committed to providing you, our loyal customers, with a pleasant shopping experience along with the best quality clothing pieces. For that reason, it is in our interest to publicly extend our apologies to the entire Edel's Fashion community in Pittsburgh, Pennsylvania, who has been waiting for delivery of their purchases for over a month.In December we had to end our business relationship with one of our main suppliers. Due to this, our entire production process was affected and we have not been able to fulfill all our pending orders. It is important to us to let you know that we have received and reviewed all of your emails expressing concern and annoyance. We are also working to fix the problem as soon as possible.All of our departments are doing their best to fill all backorders from customers in Pittsburgh by this Friday, February 17th. However, if someone wishes to cancel their order, they can do so by contacting our Customer Support team at edels\_fashion@customersupport.com. Once again, we apologize for the inconvenience caused.Helena KavanaghSales Director |
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