Letter of Complaint

Steve Rogers

55, Kennedy Avenue

Long Beach. CA

May 13th, 2016

Mr. John Sheepman

General Manager

Home Services Co.

34 Rosswell Av.

Long Beach, CA.

I sent you this letter to complain about the plumbing services your company provided on the past may 8th. The work was poorly done and deficient.

On May the 6th, I called your company to request a of a plugged pipe in the kitchen, you give me an appointment for May 8th at, 11:00 am.

Your workers, Jack and Andrew, arrived 2 hours late at 1:00 pm, saying that they had a complication on their previous appointment. However they did not call to let me know.

After showing them the problem, they got their tools and began moving pipes under the kitchen; sink and they told me that they had to change a pipe there. I told them it was fine, they could do whatever it was necessary.

After about 45 minutes, they told me everything was ready, and the water was running properly again. They billed me for $79.95, which I paid in cash at that very moment.

On May 11th I went to the cabinet under the sink to look for some cleaning products and I got a surprise it was all wet and the pipe they repaired had been leaking.

It is really very annoying to pay so much money for such poor work. I kindly ask you to send other members of your staff to repair the pipes as soon as possible, of course free of charge.

Sincerely yours,

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Steve Rogers